

DockMaster - DM400e - Warranty



Reyco Granning warrants suspensions manufactured by it to be free from defect in material and workmanship that occurs under normal use and service, subject to the following conditions and limitations. Trailer suspension model: DM400e trailer suspension for on-highway use.

1. Limited parts and labor allowance coverage is per table below

Component	Coverage
Trailing Arms to Axle Connection	10 Years
Slider Subframe & Hanger Assembly	7 Years
Bushings	7 Years
Air Springs	5 Years
Shock Absorbers	2 Years
Structural Corrosion	7 Years
Rey-Align	5 Years
Trailing Arms	7 Years
Air Controls	2 Years
Air Pin Release	5 Years

2. Reyco Granning's Axle is warranted against defects in material and workmanship for five (5) years parts, one (1) year labor from the date of suspension manufacture when properly installed, operated, and maintained in accordance to company recommendations. (See Reyco Granning Axle Warranty)

3. This warranty shall not apply, and no warranty of any kind shall exist, as to any product which has been subject to abuse, misuse, neglect, misapplication or accident of any type or cause or which has been repaired, replaced, substituted or used with parts other than genuine parts of Reyco Granning or has been altered by anyone.

4. This warranty shall not apply, and no warranty of any kind shall exist, on normal wear and deterioration resulting from the normal use of the suspension system.

5. Reyco Granning shall not be liable for the loss of use of any product, loss of time, inconvenience, commercial loss or any other indirect consequential, special or incidental damages due to breach of the above warranty of any other failure to comply with the terms of the contract between Reyco Granning and The Buyer. Reyco Granning makes no warranties of any kind, express or implied, other than as herein expressly provided, and specifically disclaims the implied warranties of merchantability and fitness for a particular purpose.

6. With respect to parts manufactured by others, Reyco Granning shall have no duty except to assign to buyer any claim, which Reyco Granning may have against the manufacturer thereof. (Reyco Granning warrants purchased components to the same extent as the Warranty extended by the original manufacturer to Reyco Granning).

7. This warranty does not apply to the normal "wearing out" of air springs, rubber bushings, shock absorbers, etc., or sacrificial wear areas such as springs to hangers. Also excluded from coverage is damage due to corrosion.

8. The determination of the reasonable cost of labor as required in paragraph one (1), shall be made in accordance with Reyco Granning shop standard times. Maximum hourly allotment for labor cost is determined by Reyco Granning annually. Shop standard times and the maximum hourly allotment for labor may be revised periodically at the sole discretion of Reyco Granning.

9. Reyco Granning is not responsible for damages from improper installation or operations beyond design capability. Reyco Granning, in its sole discretion, shall determine whether or not any product is defective or otherwise covered by this warranty. No action for breach of this warranty may be commenced more than 60 days after the occurrence of alleged breach. This warranty is not transferable.

10. Retention of possession or use of the product for the warranty period shall constitute an unconditional acceptance thereof and fulfillment of all warranties and obligations of Reyco Granning and no assistance rendered by Reyco Granning in operating the product or remedying any defect either before or after that time shall operate to extend the warranty period.

* In Service Date is defined as follows:
New Vehicle - License and Registration
Date: Aftermarket - Date of Installation
Service Invoice

* Warranty valid on Trailer model year 2019 and newer. Trailer model year 2018 and older please see previous warranty.

PRODUCT INSTALLER RESPONSIBILITIES

11. Installer is responsible for installing the product in accordance with The Company specifications and installation instructions.

Installer is responsible for providing proper vehicle components- and attachments, as well as, required or necessary clearance for suspension components, axles, wheels, tires, and other vehicle components to ensure safe and sound installation and operation. Installer is responsible for advising the owner of proper use, service and maintenance required by the product and for supplying maintenance and other instruction as readily available from Reyco Granning.

PRODUCT OWNER RESPONSIBILITIES

12. Owner is solely responsible for pre-operation inspection, periodic inspections, maintenance, and use of the product as specified by Reyco Granning in the particular instructions, available by product model, except as provided in this warranty, and for maintenance of other vehicle components. Of particular importance is the re-torque of fasteners including axle u-bolts, torque arm bolts and track rod bolts. This re-torque must be done within 90 days of the suspension being put in service. Owner is responsible for "down time" expenses, cargo damage, and all business costs and losses resulting from a warrantable failure.

WARRANTY CLAIM PROCEDURES

13. For a claim to be considered it must contain adequate documentation which states in-service date of vehicle*, product model, where and how used, and a Reyco Granning Return Material Authorization Number. The claim must be made within 60 days of failure of the component. Such part or parts must be returned to Reyco Granning, transportation charges paid. Reyco Granning reserves the right to inspect any returned components to determine cause of defects. Coverage is limited to one replacement per component.

TO THE EXTENT PERMITTED BY LAW, THE WARRANTIES AND REMEDIES IDENTIFIED ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL OR WRITTEN, STATUTORY, EXPRESS OR IMPLIED. AS PERMITTED BY APPLICABLE LAW, REYCO GRANNING SPECIFICALLY DISCLAIMS ANY AND ALL STATUTORY OR IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION, THE WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND WARRANTIES AGAINST HIDDEN OR LATENT DEFECTS. IF REYCO GRANNING CANNOT LAWFULLY DISCLAIM STATUTORY OR IMPLIED WARRANTIES THEN TO THE EXTENT PERMITTED BY LAW, ALL SUCH WARRANTIES SHALL BE LIMITED IN DURATION TO THE WARRANTY PERIODS IDENTIFIED IN THIS LIMITED WARRANTY AND TO REPAIR OR REPLACEMENT. THIS WARRANTY COVERS ONLY DEFECTS IN REYCO GRANNING MATERIALS OR WORKMANSHIP AND DOES NOT APPLY TO THE ORIGINAL EQUIPMENT MANUFACTURER COMPONENTS. REYCO GRANNING IS NOT RESPONSIBLE FOR DIRECT, SPECIAL, INDIRECT, CONSEQUENTIAL, INCIDENTAL, PROGRESSIVE DAMAGE INCLUDING TIRES, OR PUNITIVE DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY INCLUDING, WITHOUT LIMITATION, LOSS OF REVENUE, LOSS OF ACTUAL OR ANTICIPATED PROFITS (INCLUDING LOSS OF PROFITS ON CONTRACTS) LOSS OF THE USE OF MONEY; LOSS OF ANTICIPATED SAVINGS; LOSS OF BUSINESS; LOSS OF OPPORTUNITY; LOSS OF GOODWILL; LOSS OF REPUTATION; LOSS OF EARNINGS; PERSONAL DAMAGES; PERSONAL INJURY INCLUDING DEATH; PERSONAL EXPENSES (FOOD, ROOM, MEDICAL, DENTAL); RENTAL VEHICLE EXPENSES; TOWING; STORAGE OR ANY OTHER LOSS OR DAMAGE HOWSOEVER CAUSED INCLUDING THE REPLACEMENT OF THE VEHICLE ON OR IN WHICH THE PART(S) IS INSTALLED OR OTHER PROPERTY

DM400e Warranty: 20181107

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