Reyco Granning, LLC (The Company) warrants suspension products manufactured by it to be free from defect in material and workmanship that occurs under normal use and service, subject to the following conditions and limitations.

As used herein, the term “normal use and service” means that the suspension will be installed, operated, inspected, and maintained in accordance with the applicable Reyco Granning Owner’s Manual, and any applicable vehicle owner’s manual or instructions.

1. Coverage is per below in years or in miles depending upon which occurs first.

<table>
<thead>
<tr>
<th>Application</th>
<th>Coverage Period (years)</th>
<th>Miles</th>
<th>Coverage Provided</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fire Apparatus</td>
<td>3</td>
<td>150,000</td>
<td>Parts and labor allowance</td>
</tr>
</tbody>
</table>

2. This warranty shall not apply, and no warranty of any kind shall exist, as to any product which has been subject to abuse, misuse, neglect, misapplication. No warranty applies in the event of: use of components, Parts and/or Accessories not obtained from/or approved by The Company, improper installation, maintenance, repair, or unauthorized alterations or modifications.

3. **LOSSES:** The Company will not be liable for the loss of use of the product or loss of time, inconvenience, commercial loss, or any other expenses other than directly related to claim.

4. **INSTALLATION:** The fire apparatus OEM is responsible for all installation of product according to The Company’s approved procedures; and is also responsible for providing a copy of The Company’s warranty and owner’s manual to the end-user. The end-user is responsible for the operation, inspection, and maintenance of the suspension system as stated in the owner’s manual.
5. **EXCLUSIONS AND EXCEPTIONS:** The Company will offer one year unlimited mileage warranty on normal wear items such as bushings, shock absorbers, brake shoes, etc. Any extension of warranty on these wear items will be the responsibility of the product manufacturer. NOTE: Ball joints on independent front suspensions carry a parts and labor warranty of 3 years or 50,000 miles, whichever comes first. Coverage 3-5 years but less than 50,000 miles will be parts only.

6. **COST OF LABOR:** The determination of the reasonable cost of labor as required in paragraph one (1), shall be made in accordance with The Company shop standard times. Maximum hourly allotment for labor cost is determined by The Company annually. Shop standard times and the maximum hourly allotment for labor may be revised periodically at the sole discretion of The Company.

7. **WARRANTY EFFECTIVITY DATE:** The starting date for the warranty period is the date of purchase of the suspension by the first end-user (in-service date*). If the purchase date is not established to The Company’s satisfaction, the date of manufacture will be determined from the suspension serial number and will be used as the effective starting date.

8. **WARRANTY CLAIMS PROCEDURES:** For a claim to be considered, it must contain adequate documentation which states vehicle mileage, in service date of vehicle, product model, where and how used, and a Reyco Granning Return Material Authorization Number. The claim must be made within six months of failure of the component. Such part or parts must be returned to The Company, transportation charges paid. The Company reserves the right to inspect any returned components to determine cause of defects.

*In-Service Date is defined as follows:
- NEW VEHICLE – license and registration date
- AFTERMARKET – date of installation, service invoice